



1301 Marina Village Parkway
 Suite 105
 Alameda CA 94501
 Tel. No: 1-510-337-6600 ext 2 then 3
 Fax No: 1-510-337-6614
Repair@clearcom.com

**CC Wired Beltpacks
 REPAIR INFORMATION FORM (RIF)**

RA #:

Repeat Repair:

YES

NO

Note: Please provide the previous RA number if unit (s) was recently repaired.

Previous RA #:

Warranty Repair:

YES

NO

If Yes, please provide:

Ext Warranty Purchased from:

P.O. Number:

Order Number:

Extended Warranty #:

Software Version:

Frequency (wireless products):

NOTE: Products covered by Factory Warranty are repaired Free-Of-Charge (FOC).

Eligible Products are^(**): RS-600 Series, and RS-700 Series

Item	Model Num (1 per line)	Serial Number	Problem Description	Warranty (Y or N)?
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
Quantity to be Returned:	0	Repair Charge (per Item):	\$125.00	Total Due*:
				\$0.00

Method of Payment for non-warranty repairs:

Purchase Order #:

Please call us with Credit Card details at 1-510-337-6600

Return Shipping Information⁽³⁾:

UPS

Account Number:

FedEx

Other

Credit Card payment:

NOTE: We no longer accept credit card information via email or fax.

* **Total Due** is payable at the time you return the headsets to the factory for repair. Items returned without payment will be repaired and Customer will be charged. Items verified as still covered by Standard Limited Warranty will be deducted from the total. Please verify the Quantity to be Returned is correct.

** **RS-500** Series parts required for repairs are in limited supply. Please contact Clear-Com Service before sending RS-500 Series beltpacks for repair or it will be discarded.

Please Note:

- 1) Electronic repair excludes cables and housing.
- 2) Some items may be beyond repair and returned to customer without repair at no charge.
- 3) Repair Charge includes return shipping (UPS Ground) to US locations. International shipping, expedited shipping, customs, taxes, duties are the responsibility of the customer.
- 4) All completed repairs come with a six-month warranty on the parts and labor.